**Unit 14 – Business Intelligence**

**B.I - Business process Model for the WFP**

**Comparing the type of support for business decision-making within an organisation**

horizontal line

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# Introduction

This report will analyse and discuss the business processes for the WFP and the mechanisms used to support business decision-making. It will also examine, the terms ‘Business Process’ and ‘Supporting Processes’. It will show the plan/ design and perform processes which help the organisation provide food supplies for humanitarian projects across the world.



**What is a Business Process Model -**

Business process simulation is a graphical representation of the business processes or workflows of an organisation as a means of identifying potential improvements. This is usually done by various graphing techniques, such as a flowchart, information flow diagram, etc.

**Why Use Business Process Modeling?**

Actually, the first step in modelling is pen and paper. But, in order to actually execute a business process, you will need to digitise the process in a way that the automation machine will recognise.

Business process simulation software allows you to reflect the system in a virtual form that can then be moved to a live automated process.

Business process analysis can also help you link together similar processes and foresee how they should function. The primary objective of the business process modelling tools is to evaluate how things are going right now and to predict how they should be done in order to achieve better outcomes.

There are many advantages of business process modelling: allows everyone a clear understanding of how the process works Provides continuity and checks to the method Identify and remove redundancies and inefficiencies A consistent start and end to the process

**How the Business Process For World Food Program works…**

The business process model above shows how the world food program will react on a humanitarian national emergency.

**Stage 1 -**

As a Business Consultant for the WFP we’ll have to decide depending upon the situation on what resources is required and order the necessary resources by placing an order online based on the requirements. If the resources are already available the order gets cancelled and if they are required the the order gets processed further and gets checked for what the order contains to confirm whether they are the right resources on the order list.

**Stage 2 -**

After the order gets processed it will check whether the resources are available from the stock at the warehouse and if it is not in stock it will check for new stock delivery timings and the business consultant of World food Program will be contacted about which day the stock will despatched. This is done so that there is no delay with the delivery and the WFP is always aware of what stock is available with them. If the stock is available in the warehouse the order gets further processed to the next stage.

**Stage 3 -**

The order then gets forwarded to the warehouse where it further gets processed, if there was stock available in the warehouse it will proceed by requesting for an invoice and the order will get confirmed then the item and the invoice gets packed and ready for shipping, and if there was no stock available in the warehouse it will request for shipping invoice and it will also check whether the ata provided is correct and if it is correct it will proceed and if the data is not correct it will retrieve the correct data and will proceed to raise the invoice where it will continue with the data provided and send the invoice along with the item to be sent together and packed ready to be shipped and delivered to the humanitarian national emergency.

### Conclusion

This report discusses the business processes for the WFP and the mechanisms used to support business decision-making. It will also examine, the terms ‘Business Process’ and ‘Supporting Processes’. It will show the plan/ design and perform processes which help the organisation provide food supplies for humanitarian projects across the world.